



Getting here

Travelling to East Surrey Hospital

Helping you to find us

East Surrey Hospital is approximately two miles south of Redhill, just east of the A23.

This leaflet is designed to make it easier for you to reach us and to inform you of the travel options available. If you have access to the internet, more information is found on our travel website at: www.sash.nhs.uk/finding-us



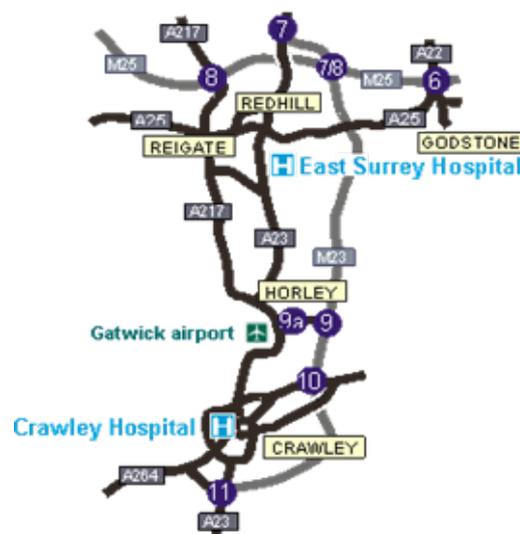
Journey planning

You can use Traveline to help plan your journey to East Surrey Hospital.

Online: www.traveline.info

Telephone: 0871 200 2233

Calls are charged at national rates up to 10p a minute from BT landlines; for other networks please speak to your provider.



Public transport

Bus routes calling at East Surrey Hospital*

Metrobus	
100	Maidenbower - Three Bridges - Crawley - Manor Royal - Gatwick Airport - Horley - East Surrey Hospital - Redhill - Park 25
400	Caterham - Godstone - Redhill - East Surrey Hospital - Gatwick Airport - Crawley - Three Bridges - Copthorne - East Grinstead - Stone Quarry
420	Sutton - Banstead - Tadworth - Reigate - Redhill - East Surrey Hospital - Whitebushes (Extended to Crawley on Sundays)
430/435	Merstham - Redhill - Royal Earlswood Park - East Surrey Hospital - Whitebushes (Evenings & Sundays) - Woodhatch - Reigate
460	Epsom - Preston - Tadworth - Reigate - Redhill - East Surrey Hospital - Whitebushes - Horley - Gatwick Airport - Crawley

Southdown	
424	Redhill - Reigate - Woodhatch - Meadvale - East Surrey Hospital - Whitebushes - Salfords - Horley - Smallfield - Burstow - Copthorne Village - Shipley Bridge - Gatwick Road North - Three Bridges Station - Crossways - Crawley Bus Station

Cruisers	
315	Dormansland - Lingfield - Smallfield – South Nutfield - Redhill - East Surrey Hospital (Mondays-Fridays only)

Metrobus enquiries	www.metrobus.co.uk	01293 449 191
Southdown enquiries	www.southdownpsv.co.uk	01342 719 619
Cruisers enquires	www.cruisersltd.co.uk	01737 770 036
Arriva enquiries	www.arrivabus.co.uk	0844 800 44 11
Surrey bus timetable	www.surrey.gov.uk	03456 009 009

*The bus routes listed are accurate as of last update to this document. Bus routes are subject to change. For the most current bus information, please visit the transport provider website.

Community and voluntary transport

A number of local community and voluntary transport charitable operators provide door-to-door service for anyone disadvantaged by mobility problems such as disability, age, ill health, or difficulty using public transport. Some schemes require users to register. A cost comparable to that of public transport is usually involved. Contact your local scheme for more information:

East Surrey Tel: 01883 349001 Mon-Fri (for visitors only - excludes patient journeys)	East Grinstead Tel: 01342 305275 Mon-Fri 9.30am to 12.30pm
Reigate & Banstead Tel: 01372 204540 Mon-Fri 8.30am to 4.30pm	Horsham Area Community Car Scheme Tel: 01403 250202
Mole Valley Tel: 01372 383333 Mon-Fri 9.30am to 3.30pm	Oxted & District Link Association Tel: 01883 713333 Mon-Fri 9.00am to 5.00pm

Buses 4U

www.buses4u.org.uk

This is a demand responsive service that covers specific areas, and requires booking in advance. Please contact the Travel Centre for your area for more information.

Mole Valley district Tel: 01372 20 45 40 0830 to 1630 Monday to Friday	Reigate & Banstead borough Tel: 01372 20 45 40 0830 to 1630 Monday to Friday	Tandridge district Tel: 01372 20 45 40 0830 to 1630 Monday to Friday
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Community transport directories

Directories that cover the range of community transport options are available free of charge:

West Sussex

Tel: 01243 642105

www.westsussex.gov.uk

East Surrey

Tel: 01883 732791

www.eastsurreyrtp.org.uk

Rail travel

Redhill rail station is a short ride by bus or taxi from East Surrey Hospital and is across the road from Redhill bus station. Bus routes 100, 400, 420, 430, 435 and 460 all call at the hospital (passenger lift at Redhill available).

Earlswood station is a 20 minute walk from the hospital.

You can plan your rail journey at www.nationalrail.co.uk or by calling 08457 484 950. Rail services are also included in the Transport Direct journey planner. Earlswood is the closest station to East Surrey Hospital, but has no direct connection by bus.

Hospital transport

Hospital transport provides a way to and from hospital for those patients whose condition prevents them from using other forms of transport. In certain cases this may include a companion, e.g. a parent or carer.

Outpatients or their carers can book transport directly by ringing the numbers below. Please ring the number for your area.

Surrey Downs GP patients	01372 735 430
All other Surrey GP patients	0300 123 9840
Sussex GP patients	0300 123 9840
Coulsdon/ Purley GP patients	01737 768 511 x6803

If there is a medical need, hospital transport for inpatients to return home will be arranged.

Car parking

On-site car parking is available and pay machines are located in the Main and East Entrances, and Emergency reception.

Charges

- Up to two hours £3
- Up to three hours £4
- Up to six hours £5
- Up to 10 hours £6
- Up to 24 hours £12

Seven day pass pack

Visitors that either wish to spend an extended period of time with a patient, or have repeated visits to a patient, can purchase a seven day pass pack. The pack costs £20 and contains seven tickets, as well as instructions for using the tickets. The pack allows the visitor to visit the hospital on seven occasions for as long as required within a day for a capped price of less than £3 a day – this is a potential saving of £64. If you would like to purchase a seven day pass pack, please visit the cashiers office (east entrance) or Three Arches Restaurant (first floor).

Disabled parking bays in the car parks closest to the hospital entrances are reserved for vehicles displaying a valid blue badge. Normal charges apply.

Contact us

East Surrey Hospital
Redhill Surrey RH1 5RH
Tel: 01737 768 511

www.surreyandsussex.nhs.uk

Patient Advice and Liaison Service (PALS)

Telephone: 01737 231 958

Email: pals@sash.nhs.uk

Write to: PALS, East Surrey Hospital
Redhill, Surrey RH1 5RH

You can also ask a member of staff to contact PALS on your behalf.

This information can be made available in other languages and formats, including larger text. Contact 01737 231 958 for help.